Open Government for Better Public Service Delivery

NEDA Annual Webinar Series: New M&E: Strengthening M&E Leadership for Development in the New Normal

July 2021

Open
Government
Partnership

Who We Are

Our Origin

+ Founded in 2011 by government leaders and civil society advocates

Our Values

+ Transparency
+ Accountability
+ Participation
+ Inclusion

Our Members

+ 78 countries
+ 76 local governments
+ Thousands of civil society organizations, academic professionals, and private businesses

How OGP Works

Action
+ Governments and civil society co-create two-year action plans with concrete reforms or commitments
+ 4,000+ commitments made to date

Community
+ OGP members engage in peer learning and exchange.

Accountability
+ The OGP Independent Reporting Mechanism (IRM) monitors all action plans to ensure governments follow through on commitments.
+ Members conduct self-assessments

+ OPEN RENEWAL RECOVERY RESPONSE

Citizen Monitoring + Promoting Better Public Services

Citizens Track Public Expenditure

Government in cooperation with civil society launched a portal that houses budgetary information and equips citizens with learning resources on the budget process and external databases.

Empowering Citizen Watchdogs

To amplify the voice of citizens in the procurement process, Ukraine launched DoZorro, a tool for identifying corruption risks.

Improving Health Services Through Social Accountability

In Mongolia citizens report on the services they receive and then work with the government and local partners to make changes.

Guarding Civic Space

The Philippines + OGP

+ Currently implementing its 5th National Action Plan (2019-22)

  + 11 commitments, 3 in public service delivery but only two have citizen monitoring components

    + Basic Education Inputs Program (DepEd)

    + Participatory Monitoring of Infrastructure Projects (DBM)

Basic Education Inputs Program

Citizen volunteers will conduct participatory monitoring and evaluation activities under the Department of Education's Last Mile Schools Program.
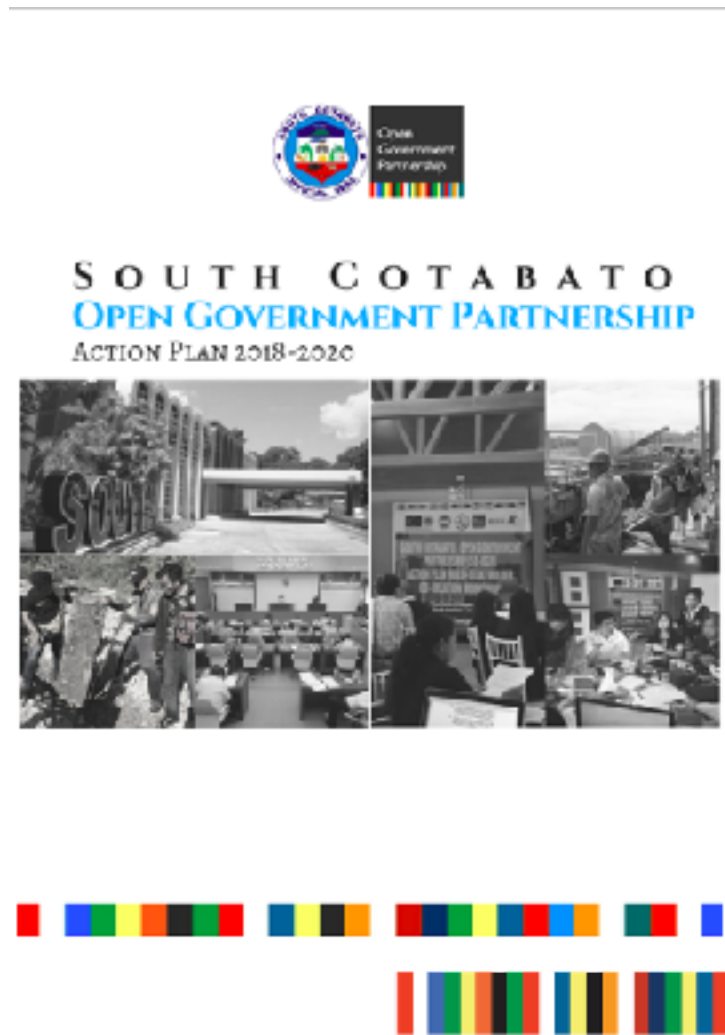
Participatory Monitoring of Infrastructure Projects

Information will be shared on the government transparency website established by DBM on priority infrastructure projects implemented by DA, NIA, DPWH, and DepEd so citizens may monitor its progress in real-time and provide feedback for resolution by implementing agencies.

South Cotabato + OGP

+ Currently drafting its 2nd Local Action Plan (2021-23)

    + 1st Local Action Plan (2018-2020) had 2 PSD commitments, but only 1 with a citizen monitoring component

        + Public Monitoring of Infrastructure

Citizen Monitoring of Public Infrastructure Projects

The province proactively discloses the status of infrastructure projects on a near real-time basis through the provincial government website and social media channels

Some key take-aways

+ Most of the OGP commitments on public service delivery focus on transparency. There is an assumption that disclosure will result to improved performance. This is not always the case. Instead, PSD commitments that have both transparency and accountability components are more successful and can have lasting impact.

+ Most participatory M&E initiatives are externally driven and usually treated as projects. Including citizens in the design and implementation processes can help increase meaningful participation and mutual trust to make PSD more responsive, effective, and sustainable.

+ Using OGP as a platform for co-creation and implementation of citizen monitoring initiatives on PSD can help improve government-provided services through practical reforms, ranging from opening data to direct engagement in decision making.

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Get in touch

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